

£500 East Down Cashback Offer Guidance Notes

Note: If you are intending to submit an incentive claim ensure that Phoenix Natural Gas receives all the relevant documentation within 63 days of the meter install date. This deadline will not be extended and claims/documentation received later than 63 days after the meter has been installed or where a submitted claim remains incomplete after 63 days have lapsed, will not be processed under any circumstances.

If you wish to confirm delivery of your claim documentation to Phoenix Natural Gas you are advised to use recorded delivery. We do not accept late claims that are allegedly 'lost in the post' without proof of postage and receipt by us.

In all cases you are advised to read the terms and conditions of the offer to ensure that you are eligible and appreciate what supporting documentation you must provide within 63 days of the meter install date.



Customer Claim Form

£500 East Down Cashback Offer



Customer Claim Form Details

Important: No cashback will be authorised unless all contact details on this form are completed and a copy of the Phoenix registered installer's receipted invoice is provided. To qualify, this claim must be submitted and received by Phoenix Natural Gas within 63 days of the first meter install of the property.

Cashback Amount^

Installer Details

Installer Name:

Gas Safe Registration Number

Claimant Details

Title:

(e.g Mr/Mrs/Ms)

First Name:

Surname:

Connection
Address:

Postcode:

Home Tel:

Mobile:

Email:

Declaration

Sign below to confirm that you have read and accept the terms and conditions of this offer and the heating system has been installed according to the guidelines provided. Please state the exact details to whom the cheque is to be made payable to:

Customer's Signature

Date

Print Name

Installer's Signature

Date

Installer's Name

This form must be signed by the claimant and installer
If further information is required please contact us on 03454 55 55 55*

Office Use

SMP Number

Date