

Appliance Only Offer

£200 Cash-Back on
Natural Gas Appliances



Don't forget
to check out our
latest appliances
in our Natural Gas
Appliance
Brochure

Install a highly efficient
gas appliance and
we'll give you £200.

Choose from a real flame fire, a natural gas cooker or a natural gas
tumble-dryer and really feel the benefits of upgrading to gas.

For the full details of this offer please see our Incentive Offers
Terms and Conditions which are available on our website phoenixnaturalgas.com,
or in paper form by calling 03454 55 55 55.

Appliance Only Offer

Terms and Conditions

This 'offer' is open to domestic home owners (the claimant) who are permanently resident at their property which is located in the Phoenix Natural Gas license area. It is not available to landlords, tenants, new build properties, builders or developers and can only be claimed when requesting a 'Free Connection to the Phoenix Network' for the 1st time.

1. In these Conditions 'the Offer' means the '£200 Appliance Only offer'. 'Installer' means a Gas Safe Registered Installer. 'Appliance' means a gas cooker, gas fire, gas tumble drier or gas hob. 'Phoenix' means Phoenix Natural Gas Limited having its registered address at 197 Airport Road West, Belfast, BT3 9ED.
2. To qualify;
 - 2.1 The claimant must, between January 1st 2017 and 31st March 2017, make a request for 'Phoenix' connect their domestic property to the natural gas network for the first time.
 - 2.2 The property connection must be completed within 28 calendar days of the request date.
 - 2.3 'The claimant' must purchase a new 'appliance' from a local participating retailer and engage an 'installer' to fit it. A copy of the appliance purchase receipt must be sent to 'Phoenix' with a copy of the 'Installer's' receipted invoice with the claim paperwork.
 - 2.4 'The claimant' must complete the installation of 'the appliance' and ensure that 'Phoenix' receives all the relevant claim documentation within 63 calendar days of the actual meter installation date.
 - 2.5 Where claim documentation remains incomplete or is received more than 63 days after the property is 1st connected, it will not be processed under any circumstances.
 - 2.5 'The offer' can only be claimed where the 'appliance' is not being installed in conjunction with gas central heating.
3. This 'offer' can only be used with the 'Free Connection to a Natural Gas Meter' and cannot be used in conjunction with any other offer made available by Phoenix or any independent governmental agency or grant processing facility.

Contacting Phoenix Natural Gas

If you require further information on any Phoenix incentive please telephone **03454 55 55 55***. Our office hours are Monday to Thursday 08:30 to 19:00 and Fridays 08:30 to 16:30. Alternatively visit our website phoenixnaturalgas.com

* Calls to 0345 numbers are charged at the same rate as calls to standard landline numbers starting with 01 and 02. The cost will be the same if you are calling from a landline or mobile. If you have "free" minutes as part of your mobile phone tariff then calls to 0345 numbers should come out of that and there should be no additional charges on your bill.



To find out more call
03454 55 55 55* or visit
phoenixnaturalgas.com