

# Summer Incentives 2021



# Welcome to our latest offers

Whether you are installing a new high efficiency central heating system or a single appliance, there are so many great reasons to switch to natural gas.

- ✓ Never running out
- ✓ Instant heat
- ✓ Pay As You Go
- ✓ Constant hot water
- ✓ Controllable cooking
- ✓ Real flame fires
- ✓ Efficient heating
- ✓ No oil tank

If you would like to know more,  
then please contact our customer  
services team on **03454 55 55 55\***  
or visit **phoenixnaturalgas.com**



visit [phoenixnaturalgas.com](http://phoenixnaturalgas.com)

\*Calls may be recorded for training and monitoring purposes.

**PHOENIX**  
NATURAL GAS

# Free Connection to a Natural Gas Meter

Free connection to the Phoenix Natural Gas network may be available to new domestic connections where natural gas is immediately available\*. Phoenix will arrange to supply and install a natural gas service and meter to eligible customers.

To qualify for this offer, you must meet the criteria set out in the Connection Agreement Terms and Conditions, including:

- First 'connection' to the property.
- The availability of a suitable distribution pipeline situated at the front of your property, within 50 metres of the front curtilage and in the same postcode location of the property.
- Up to 50 metres of service length free of charge which terminates no further than 2 metres past the front of your property.



\*Please refer to the Domestic Connection Agreement Terms and Conditions which are available on our website or available on request in paper form by calling 03454 55 55 55. Offer is subject to a technical survey where required.

# £200 Cash-Back Appliance only

Install a highly efficient natural gas appliance and we'll give you £200.

Choose from a real flame fire, a natural gas cooker or a natural gas tumble-dryer and really feel the benefits of upgrading to gas.

For the full details of this offer please see our Incentive Offers Terms and Conditions which are available on our website [phoenixnaturalgas.com](http://phoenixnaturalgas.com), or in paper form by calling 03454 55 55 55.\*

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 **PHOENIX**  
NATURAL GAS

# BOILER

# REPLACEMENT ALLOWANCE

**SAVE UP TO £1,000 ON A NEW NATURAL GAS SYSTEM**

The Boiler Replacement Allowance is a government funded scheme which aims to help with the cost of replacing your old inefficient boiler\*. If your boiler is over 15 years old, you could qualify for a grant of up to £1,000 when you upgrade to a new high efficiency natural gas heating system.

If you think you may be eligible to apply for the Boiler Replacement Allowance, additional information is available at [phoenixnaturalgas.com](http://phoenixnaturalgas.com)

TOTAL GROSS INCOME	GRANT AVAILABLE
Less than £20,000	Up to £1,000
£20,000 - £39,999	Up to £500

**SWITCH & SAVE WITH NATURAL GAS**

\*T&Cs apply. Level of grant is dependent on total gross income of household and applies to boilers over 15 years old.



You could be eligible for the **Affordable Warmth Grant Scheme**

If you own your home or privately rent and your gross annual household income is less than £20,000, then you could qualify for a grant to help improve your home's energy efficiency.

The scheme offers a range of energy efficiency measures, from installing cavity wall insulation to converting to natural gas. To find out if you are eligible and for more information, contact your local council below:

**District:**

Belfast City Council  
Ards & North Down Borough Council  
Antrim & Newtownabbey Borough Council  
Mid & East Antrim Borough Council  
Lisburn & Castlereagh City Council  
Newry, Mourne & Down Council  
Armagh City, Banbridge & Craigavon Borough Council

**Tel:**

028 9027 0650  
030 0013 3333  
028 9034 0160  
030 0124 5000  
028 9244 7557  
030 0013 2233  
033 0137 4024

# Don't just take our word for it...

Over 99%\* of our customers would recommend natural gas!

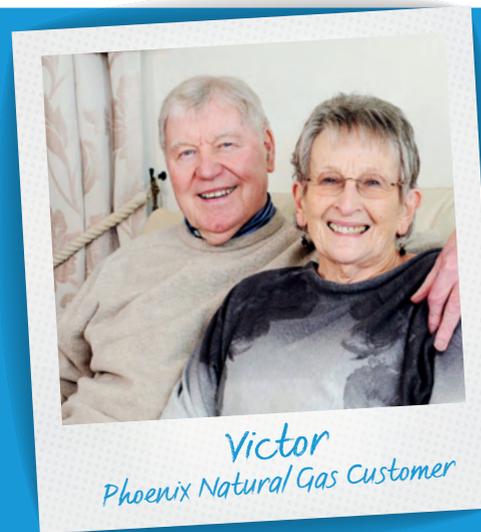


Kerrie from Belfast

“ I decided to get connected with Phoenix, and honestly, if I had known it was going to be this easy, I would have done it years ago.

Plus, it was all done in less than two days. I'm delighted! ”

 Visit our Facebook page to see Kerrie's story for yourself



Victor  
Phoenix Natural Gas Customer

“ We have a warm, comfortable home & within a few seconds we have hot water at the tap! ”

“ It just makes life so much easier. The heat is instant. The hot water is instant. Having Phoenix Natural Gas, has definitely made our lifestyle so much better. ”



Rowena  
Phoenix Natural Gas Customer



Arrange a visit from a Phoenix Natural Gas energy advisor to find out more about how to get your free of charge† connection. Call 03454 55 55 55\* to get connected today!

\*200 people independently surveyed and chosen at random in June and October 2020.

†Terms & conditions apply. \*Calls may be recorded or monitored for training purposes.

# Much more than just a boiler upgrade

Phoenix recommend you discuss the following with your Gas Safe registered installer when you are getting a quotation:

## ✓ High efficiency boiler.



- All gas boilers must have a minimum performance standard of 92% ERP (Energy Related Product)
- Highly efficient
- Use less fuel to heat your home
- Choice of Combination or System Boilers
- Length of boiler warranty

## ✓ New efficient control system.



- Seven day, two channel programmer
- Room thermostat
- Thermostatic Radiator Valves (TRVs) on all radiators except in rooms with a room thermostat
- Cylinder thermostat (if required)

## ✓ Magnetic filtration device or suitable alternative.



- On-going protection to your central heating system
- Reduces build-up of 'sludge' within the system
- Maintains efficiency and helps reduce maintenance costs

## Helpful tips

- Phoenix recommend you get at least three quotations for your central heating upgrade
- Ensure your quotation includes all the items you wish to install
- When comparing quotations make sure the specification compares like for like
- All prices should include labour and associated electrical work
- You should ask the installation company if removal of the oil boiler and oil tank is included in the quotation



## ✓ Fully cleansed and treated radiator and pipework system.



- Central heating system should be thoroughly cleansed and flushed before installation of a new boiler
- Chemical water treatment added to the system to control future scale and sludge formation
- Improves system efficiency and the radiators heat up faster

## ✓ Installation of a Carbon Monoxide detector.



- Gives an instant warning of dangerous Carbon Monoxide levels
- Complies with British Standard EN 50291
- Legal requirement in NI since 31st October 2012
- Required for all fuel types



Supported by:



## Contact us today

If you require any further information please call:

**03454 55 55 55\***

Our office hours are:

Monday – Thursday 8.30am – 7pm  
Friday 8.30am – 4.30pm

Alternatively visit

**[phoenixnaturalgas.com](http://phoenixnaturalgas.com)**



 /[phoenixnaturalgas](https://www.facebook.com/phoenixnaturalgas)

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