



**Winter 2022
Offers**

Welcome to our latest offers

Whether you are installing a new high efficiency central heating system or a single appliance, there are so many great reasons to switch to natural gas.

- ✓ Instant heat
- ✓ Pay As You Go
- ✓ Constant hot water
- ✓ Controllable cooking
- ✓ Real flame fires
- ✓ No oil tank
- ✓ Reduce your home heating carbon emissions by up to 50%*

If you would like to know more then please contact our customer services team on 03454 55 55 55 or visit phoenixnaturalgas.com

*Based on carbon savings associated with the installation of natural gas and the displacement of existing fuel type coupled with efficiency gains assumed on the installation of a high efficiency gas boiler and associated high efficiency heating controls.

Free Connection to our Natural Gas Network

Free connection to the Phoenix Natural Gas network may be available to new domestic connections where natural gas is immediately available*. Phoenix will arrange to supply and install a natural gas service and meter to eligible customers.

To qualify for this offer, you must meet the criteria set out in the Connection Agreement Terms and Conditions, including:

- First 'connection' to the property.
- The availability of a suitable distribution pipeline situated at the front of your property, within 50 metres of the front curtilage and in the same postcode location of the property.
- Up to 50 metres of service length free of charge which terminates no further than 2 metres past the front of your property.

*Please refer to the Domestic Connection Agreement Terms and Conditions which are available on our website or available on request in paper by calling 03454 55 55 55. Offer is subject to technical survey where required.



£200 Cash-Back

Appliance only

Install a highly efficient natural gas appliance and we'll give you £200.

Choose from a real flame fire, a natural gas cooker or a natural gas tumble-dryer and really feel the benefits of upgrading to gas.

For the full details of this offer please see our Current Offers Terms and Conditions which are available on our website phoenixnaturalgas.com/offers, or in paper form by calling **03454 55 55 55**.



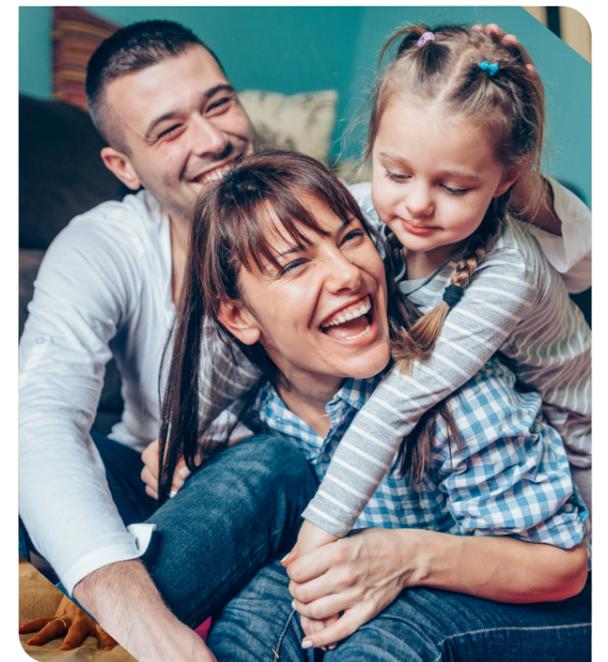
Spread the cost with

0% interest free credit

Install a fabulous new high efficiency natural gas heating system in your home now and spread the cost with 0% interest free credit*

To find out more please speak to your Energy Advisor or call us on **03454 55 55 55**.

*Terms and conditions apply, maximum loan amount £2000. Credit arranged by registered Gas Safe installation companies who are authorised and regulated by the Financial Conduct Authority to carry out credit brokering. For more information on terms and conditions of the 0% finance offer please contact a suitably qualified installation company. Written Details available on request, all loans subject to status and affordability. A list of these can be requested from your Phoenix Energy Advisor or downloaded from the Phoenix website www.phoenixnaturalgas.com/offers





Saver 60

If you are aged 60 or over you may be entitled to **£400 cashback to replace your old oil boiler** with a brand new high efficiency natural gas heating system*

*For full details of this offer please see our current offers Terms and Conditions which are available on our website phoenixnaturalgas.com/offers or in paper form by calling 03454 55 55 55.

BOILER

REPLACEMENT ALLOWANCE

SAVE UP TO £1,000 ON A NEW NATURAL GAS SYSTEM

The Boiler Replacement Allowance is a government funded scheme which aims to help with the cost of replacing your old inefficient boiler*. If your boiler is over 15 years old, you could qualify for a grant of up to £1,000 when you upgrade to a new high efficiency natural gas heating system.

If you think you may be eligible to apply for the Boiler Replacement Allowance, additional information is available at phoenixnaturalgas.com/offers

TOTAL GROSS INCOME	GRANT AVAILABLE
Less than £20,000	Up to £1,000
£20,000 - £39,999	Up to £500

SWITCH & SAVE WITH NATURAL GAS

*T&Cs apply. Level of grant is dependent on total gross income of household and applies to boilers over 15 years old.

visit phoenixnaturalgas.com/offers

Much more than just a boiler upgrade

Phoenix recommend you discuss the following with your Gas Safe registered installer when you are getting a quotation:



High efficiency boiler

- All gas boilers must have a minimum performance standard of 92% ERP (Energy Related Product)
- Highly efficient
- Use less fuel to heat your home
- Choice of Combination or System Boilers
- Length of boiler warranty



New efficient control system

- Seven day, two channel programmer
- Room thermostat
- Thermostatic Radiator Valves (TRVs) on all radiators except in rooms with a room thermostat
- Cylinder thermostat (if required)



Magnetic filtration device or suitable alternative

- On-going protection to your central heating system
- Reduces build-up of 'sludge' within the system
- Maintains efficiency and helps reduce maintenance costs

Helpful Tips

- Phoenix recommend you get at least three quotations for your central heating upgrade
- Ensure your quotation includes all the items you wish to install
- When comparing quotations make sure the specification compares like for like
- All prices should include labour and associated electrical work
- You should ask the installation company if removal of the oil boiler and oil tank is included in the quotation



Fully cleansed and treated radiator and pipework system

- Central heating system should be thoroughly cleansed and flushed before installation of a new boiler
- Chemical water treatment added to the system to control future scale and sludge formation
- Improves system efficiency and the radiators heat up faster



Installation of a Carbon Monoxide detector

- Gives an instant warning of dangerous Carbon Monoxide levels
- Complies with British Standard EN 50291
- Legal requirement in NI since 31st October 2012
- Required for all fuel types

Energy Transition

Supporting a Greener Future.

We are committed to delivering a carbon zero network.

We're decarbonising home heating by replacing more polluting fuels* and developing our existing infrastructure to deliver gas solutions such as biomethane and hydrogen, to homes by 2050.

*Compared to natural gas.

visit phoenixnaturalgas.com/cleaner

Don't just take our word for it...

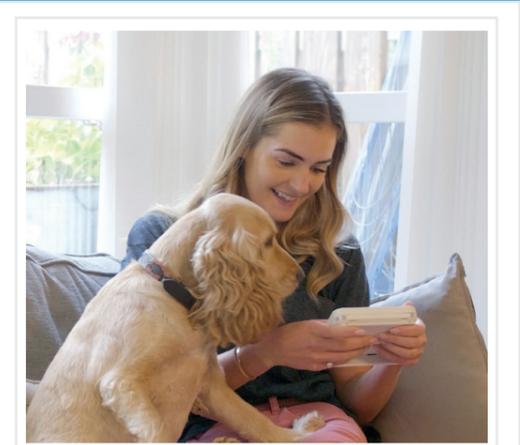
Over 96%* of our customers would recommend natural gas!



Victor

Phoenix Natural Gas Customer

"We have a warm, comfortable home & within a few seconds we have hot water at the tap!"



Kerrie
from Belfast

"I decided to get connected with Phoenix, and honestly, if I had known it was going to be this easy, I would have done it years ago."

Plus, it was all done in less than two days. I'm delighted!"

 Visit our Facebook page to see Kerrie's story for yourself

Arrange a visit from a Phoenix Natural Gas energy advisor to find out more about how to get your free of charge connection.

Call **03454 55 55 55** to get connected today!

**PHOENIX**
NATURAL GAS

*100 people independently surveyed and chosen at random in June 2021.

Contact us today

If you require any further information please call:

03454 55 55 55

Our office hours are:

Monday – Thursday 8.30am – 7pm

Friday 8.30am – 4.30pm

Alternatively visit:

phoenixnaturalgas.com



Supported by:



 /phoenixnaturalgas

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*Calls to 0345 numbers are charged at the same rate as calls to standard landline numbers starting with 01 and 02. The cost will be the same if you are calling from a landline or mobile. If you have 'free' minutes as part of your mobile phone tariff then calls to 0345 numbers should come out of that and there should be no additional charges on your bill. Calls may be recorded for training or monitoring purposes.