Your guide to gas safety

THINK GAS
Don’t wait until something goes wrong

THINK SAFE
Only use a Gas Safe registered engineer

THINK REGISTER
Check the Register, check the card

Trust the Triangle
What is the Gas Safe Register?

Gas Safe Register is the only official list of gas engineers who are registered to work safely and legally on gas in the United Kingdom, Isle of Man and Guernsey. By law, anyone who comes to fix, fit or service your gas appliances, pipework and flues must be on the Gas Safe Register, which replaced CORGI registration.

Find or check a Gas Safe registered engineer

There’s a list of all Gas Safe registered engineers on our website: GasSafeRegister.co.uk or call 0800 408 5500 and one of our advisors will help you find a registered engineer in your area.

You can also check that an engineer is registered by asking to see their Gas Safe Register ID card. Remember to check:

✔️ the engineer is who they say they are
✔️ they hold the qualification for the work that needs doing
✔️ these qualifications are in date.
Keep your home gas safe

You may only think about gas when something goes wrong or has broken down. But badly fitted and poorly serviced gas appliances in your home can put you and your family at risk of gas leaks, fires, explosions and carbon monoxide (CO) poisoning. Follow these simple tips to stay gas safe:

- **Have your gas appliances checked every year, by a Gas Safe registered engineer.**
- **Check for warning signs that your appliance might not be working correctly.**
  - soot or staining on or around your gas appliance
  - excess condensation in the room
  - lazy yellow flames instead of crisp blue ones (except for fuel-effect fires that display this colour flame)
  - the pilot light keeps going out.
- **Don’t DIY or use an illegal gas worker.**
  - If they’re not on the Gas Safe Register, they’re working illegally. Don’t take the risk to save a few pennies, it could end up costing you and your family their lives.
- **Comply with Building Regulations.**
  - If you live in England or Wales, make sure your Gas Safe registered engineer notifies the installation of any heat producing gas appliance, to your local authority. You’ll want to keep your Building Regulations Compliance Certificate safe, as it may be needed when you move house.
Carbon monoxide (CO) is released when gas appliances do not have a sufficient supply of oxygen to burn correctly. You cannot see, smell or taste it and it is highly poisonous. CO can kill quickly without warning, or cause serious long-term health problems.

The symptoms of CO poisoning are often mistaken for the flu, food poisoning or fatigue. However, there can be other signs that indicate CO poisoning. For example, if your symptoms occur when you are at home and get better when you leave the house, or if others in your home (including pets) experience similar symptoms at the same time.

Regular servicing can help ensure your appliances burn correctly, but to be extra safe we recommend that you install an audible CO alarm marked with EN50291, the British Standards’ Kitemark, or another European approval organisation’s mark.

If you think you are suffering from CO poisoning seek medical help immediately.

**Did you know?**
You cannot see, smell or taste carbon monoxide and it is highly poisonous.
Do you rent your home?

Landlords are legally responsible for their tenants’ gas safety and the gas appliances they provide.

Under The Gas Safety (Installation and Use) Regulations 1998 your landlord must:

✓ Arrange for a Gas Safe registered engineer to carry out a gas safety check every 12 months.

✓ Provide you with a copy of the landlord gas safety record before you move in and within 28 days of the annual check taking place.

✓ Maintain the gas appliances, pipework and flues they provide in accordance with the manufacturer’s instructions.

Cooperate with your landlord to make sure you allow the engineer access to the property when a safety check or service is due. When they arrive, ask to see their Gas Safe Register ID card.

Remember to also arrange for any gas appliances that you own to be checked by a qualified Gas Safe registered engineer.

If your landlord refuses to carry out their legal gas responsibilities, contact the Health & Safety Executive at hse.gov.uk/gas/domestic or call 0800 300 363.
In a gas emergency

Smell gas or suspect carbon monoxide? In a gas emergency turn off the gas at the meter, put out naked flames, open windows and immediately call the gas emergency number for your area. If you feel unwell seek medical help.

Gas emergency contacts:
Great Britain: 0800 111 999
Guernsey: 01481 749000
Isle of Man: 0808 1624 444
Northern Ireland: 0800 002 001
For LPG contact your supplier directly.

Illegal gas work
Gas Safe Register is here to help keep you and your family safe. If you know someone who has carried out gas work without being Gas Safe registered, you can report this at GasSafeRegister.co.uk or call 0800 408 5500.

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For gas safety updates find us on Facebook and Twitter.